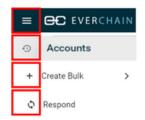


## Type: Bulk Respond for all Post-Sale request type.

Request Description: Responding to multiple Post-Sale requests in bulk at one time.

- 1. Click the "3 lines" icon in top left corner
  - Click "Accounts" clock icon
  - Click "Create Bulk" plus sign icon
  - Click "Respond" round arrow icon



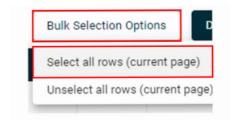
**2.** Fill in the following headers: **Request type, Seller, Buyer and Portfolio ID** (you also have the option to narrow the search by the **last 4 of a consumer SSN** and **Account/Loan ID**) then click "**Filter**" (in this example, the last 4 of SSN and Account ID/Loan ID were **not** used)



**3.** Make an individual Post-Sale requests selection(s)



or select requests of which you want to download attachments in bulk



4. After making the Post-Sale request selection, click "Accept" or "Reject" with a reason





NOTE: Only use step 5 if one of the options from step 3 was not used or if you prefer this over those in step 3

**5**. Lastly, you have the option to download a template to complete (Y/N) then respond to all requests by uploading a bulk respond file. For the template, select "**Download Requests**," complete the template by entering "**Y**" or "**N**" and then save the file to your computer before selecting "**Upload Bulk Respond File**."

