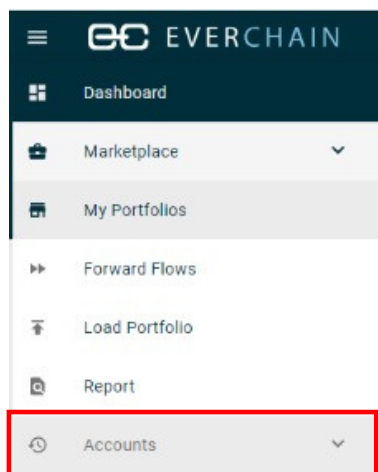


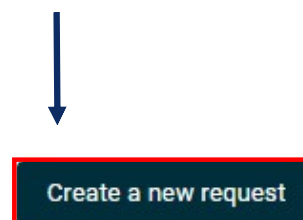
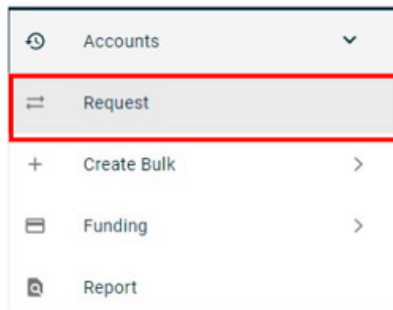
Type: **Buyback**

Request Description: Account has been designated as Fraud

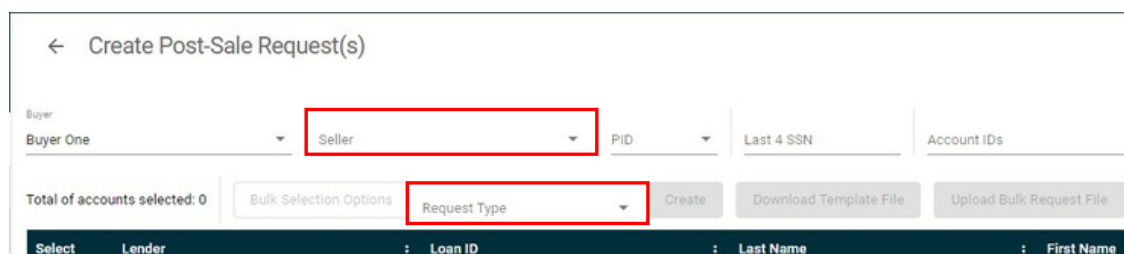
1. Logged into the EverChain platform, see the left side panel of icons and select  **"Accounts"**



2. Select  **"Request"** then choose **"Create a new request"**



3. Select seller from **"Seller"** dropdown menu and in the **"Request Type"** drop-down menu, select **"Fraud"**




4. Select desired account from the list of accounts by checking the **“Select”** box then select **“Create”**

Select	Lender	Loan ID	Last Name	First Name	Has Compliance Hold	ECAID
☒	Bank of EverChain	PP-2103	Deloize	Barth	No	984FD988-08E1-4485-B441-EBC040910E55

Create

5. Input dismissal/discharge date Note: **red** fields are required fields:

Select	Lender	Loan ID	Last Name	First Name	Explanation
☐	Bank of EverChain	PP-2103	Deloize	Barth	

Submit

6. Check **“Select”** box then **“Submit”** and your **“Fraud”** request has been created. The **“Requests Created”** confirmation below will appear.

Select	Lender	Loan ID	Last Name	First Name	Explanation
☐	Bank of EverChain	PP-2103	Deloize	Barth	Unverified fraud claim.

Submit

Requests created

The request changes to **“Pending Seller Response”** status and is sent to Seller, who either **Accepts** or **Rejects** the request. If accepted, the status changes to **“Pending Seller Funding”** for the Seller to buy-back the account and put under **Funding** tab. Once the Seller sends funds and confirms on the platform, the request status changes to **“Pending Buyer Funding Confirmation”** and it's placed under the **Pending Funding** card. When your Accounting department receives the funds, click **“Confirm Seller Funding”**. The request is changed to **“Closed”** status and is placed in the **Paid** card under the **Funding** tab. The process is now complete.

EverChain

Post-Gate Funding Requests

3 Urgent | 6 Pending Funding | 8 Paid | 1 Withdrawn

ID	Status	Reference Number	Amount	Payment Method
1	Pending Buyer Funding Confirmation	XXXXXXXXXX	\$10,000	ACH

Confirm Seller Funding | **Generate Report**

9 Paid

Status: Closed

If Rejected (which typically only happens if the claim is unverified or false), the request's status will turn to **“Rejected”** and it's placed under the **Urgent** card. Click on request and select **“Withdraw”**; input reason and click **“Withdraw”**.