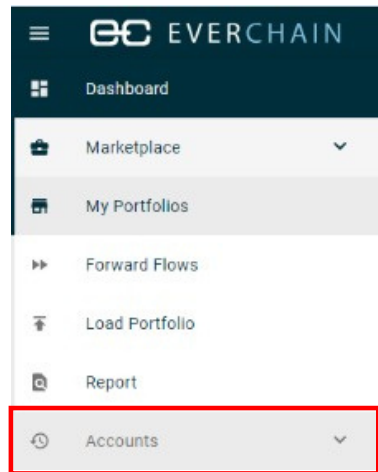


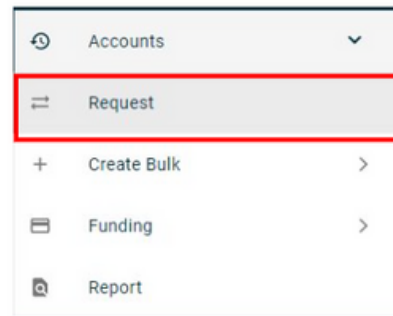
Type: **Buyback**

Request Description: Account's Bankruptcy was dismissed or discharged prior to sale date

1. Logged into the EverChain platform, see the left side panel of icons and select **"Accounts"**



2. Select **"Request"** then choose **"Create a new request"**



3. Select seller from **"Seller"** dropdown menu and in the **"Request Type"** drop-down menu, select **"Dismissed/Discharged"**

The screenshot shows the 'Create Post-Sale Request(s)' form. It includes fields for Buyer, Seller, PID, Last 4 SSN, and Account IDs. Below these fields, there is a section for 'Total of accounts selected: 0' and buttons for 'Bulk Selection Options', 'Request Type', 'Create', 'Download Template File', and 'Upload Bulk Request File'. The 'Request Type' dropdown is highlighted with a red box, showing 'Dismissed/Discharged' as the selected option. Below this, a table header is visible with columns: Select, Lender, Loan ID, Last Name, and First Name.

4. Select desired account from the list of accounts by checking the **"Select"** box then select **"Create"**

The screenshot shows a table with the following data:

Select	Lender	Loan ID	Last Name	First Name	Has Compliance Hold	ECAD
☒	Bank of EverChain	505472575262	Peters	Jillian	No	806496CB-1A82-424F-B2FF-7AA059577E12

Below the table, there is a 'Create' button highlighted with a red box.

5. Input dismissal/discharge date. **Note:** red fields are required fields:

Lender	Loan ID	Last Name	First Name	Type (Dismissal/Discharge)	Date Of Dismissal/Discharge
Bank of EverChain	505472575262	Peters	Jillian		

6. Check "Select" box then "Submit" and your "**Dismissal/Discharge**" request has been created. The "**Requests Created**" confirmation below will appear.

Lender	Loan ID	Last Name	First Name	Type (Dismissal/Discharge)	Date Of Dismissal/Discharge
Bank of EverChain	505472575262	Peters	Jillian	Discharge	05/14/2020

Requests created

The request changes to "Pending Seller Response" status and is sent to Seller, who either **Accepts** or **Rejects** the request. If accepted, the status changes to "Pending Seller Funding" for the Seller to buy-back the account and put under **Funding** tab. Once the Seller sends funds and confirms on the platform, the request status changes to "Pending Buyer Funding Confirmation" and it's placed under the **Pending Funding** card. When your Accounting department receives the funds, click "Confirm Seller Funding". The request is changed to "Closed" status and is placed in the **Paid** card under the **Funding** tab. The process is now complete.

Post-Gate Funding Requests

3 Urgent 6 Pending Funding 8 Paid 1 Withdraw

1 Requests

ID	Buyer	Lender	Type	Status
191242	Lender One	Bank of EverChain	Deceased	Rejected

Confirm Seller Funding Generate Report

9 Paid

Status Closed

If *Rejected*, the request's status will turn to "*Rejected*" and it'll be placed under the **Urgent** card. Click on Request and select "**Withdraw**"; input the reason and click "**Withdraw**".

4 Urgent 229 Buy-Back 16 Information Requests 2 My Request

1 Requests Quick Filter: All

ID	Buyer	Lender	Type	Status
191242	Lender One	Bank of EverChain	Deceased	Rejected

Withdraw

Withdraw reason

Please, provide a reason for withdrawn:

Withdraw Cancel